



# Ski Butlers™

## Ski Butlers Safety Protocols

Ski Butlers safety protocols will be evaluated constantly throughout the fall and winter months based on guidance from the CDC, WHO, state and local government agencies.

### **Team Members**

Our team members are our first and most important avenue to keep you safe throughout your interactions with Ski Butlers. Ski Butlers management will be reviewing real-time information from the CDC, WHO, state and local governments with all team members daily for continued education. Team members will be *required* to wear masks and gloves at all times. Additionally, all team members will have a temperature reading upon arrival to work each day.

### **Delivery and Boot Fittings**

Our guests will be able to choose between no or limited touch boot fittings. From a safe distance, we can help guide our guests through the boot fitting process without having to have direct contact.

### **Our Shops and Equipment**

All common use areas including computer stations, reservation desks, bathrooms, entrances and exits, tuning stations and more will be disinfected three times per day; morning, afternoon and evening. We will staff each shift accordingly, allowing our team members to keep 6-foot social distancing guidelines as they prepare your orders. In addition, all equipment will be sanitized before deliveries and after pickups, ensuring all our guests have clean rental gear.

### **Delivery Vans**

Our delivery vans will be sanitized before and after each use. This is being done to ensure all aspects of our delivery, support and pickup services are safe, yet still convenient for you.